

# Pharmacovigilance AUDIT & INSPECTIONS

## CONFERENCE

Utilize Emerging Technologies and Innovative Methods  
to Improve Audit and Inspection Outcomes,  
Through Risk Assessment and Quality Assurance

March 26-27, 2018 | Sheraton Philadelphia University Hotel | Philadelphia, PA



### CONFERENCE CHAIR

**Susan Welsh**  
Chief Safety Officer  
**CSL BEHRING**

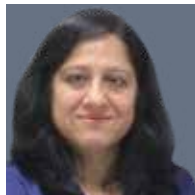
### FEATURED SPEAKERS



**Paula Engle**  
Head of Global PV Compliance,  
Training and PV Network  
**GE HEALTHCARE**



**Rena Pandit**  
Director, Inspection Readiness  
Global Patient Safety  
and Epidemiology (GPSE)  
**ALLERGAN**



**Deepa Arora**  
Vice President –  
Pharmacovigilance and Global  
Head – Drug Safety and  
Risk Management  
**LUPIN LIMITED**



**Sameer Thapar**  
Assistant Professor,  
Drug Safety and PV  
**RUTGERS UNIVERSITY**



**Boris Videlov**  
Head PV Licensing  
**PFIZER**



**Richard Wolf**  
Senior Director Regions and  
Pv Operations, Global Clinical  
Safety and Pharmacovigilance  
**CSL BEHRING**

### ATTENDEE BENEFITS



Examine best practices to improve your organization's audit and inspection performance and reporting



Network and learn with over 50 of the best industry experts to learn the latest trends in PV audits



Discuss the recently revised GVP guidelines as well as forward-thinking strategies



Learn the best tools and techniques to overcome the top challenges, concerns, and obstacles to improve the quality of your PV system



Identify best practices for using metrics and benchmarks to improve CAPA management

### SPONSORED BY



## DEAR COLLEAGUE,

Over the past several years, due to the regulatory authority changes, we have seen a **significant increase** in the regulations for pharmacovigilance audits and inspections. However, by using a risk-based approach to develop an audit and inspection strategy, companies can efficiently uphold these regulations. This will not only enable an organization to monitor issues with medications, products, and information more effectively, but also provide safer resources for their consumers.

With safety being of utmost concern for life science organizations and governing bodies worldwide, the goal of the **Pharmacovigilance Audit and Inspections Conference** is to address the recently revised guidelines as well as forward-thinking strategies and best practices to **strengthen the preparation and outcomes of your audit and inspections.**

Additionally, this conference will bring concrete answers and insights to educate professionals on **the latest innovative methods and technologies emerging in Pharmacovigilance**, and how they can effectively utilize them to improve organizational performance and reporting.

I look forward to welcoming you to Philadelphia in March!

Sincerely,

**Bianca Dux**

Conference Production Director  
ExL Events, a division of Questex  
bdux@exlevents.com

## WHO SHOULD ATTEND

This conference is designed for representatives from pharmaceutical, medical device and biotechnology companies with responsibilities in the following areas:

- Pharmacovigilance/Drug Safety (QPPV)
- Pharmacovigilance Auditors
- Quality Assurance/Compliance
- Patient Safety
- Regulatory Affairs
- Drug/Product Safety
- Drug Development
- Risk Management
- Compliance
- Medical Information
- Information and Clinical Data Management
- Clinical Pharmacology/Safety
- Clinical Safety
- Research and Development
- Signal Detection
- Safety Surveillance
- Outcome Research
- Data Analysis
- Epidemiology
- Medical Affairs
- Regulatory Affairs and Compliance
- Information Technology

This conference is also of interest to:

- CRM/Data Management Software Vendors
- MLR Process Vendors and Facilitators
- Data Analysis Information Technology
- Regulatory Consultants
- Contract Manufacturing
- Sales and Marketing Clinical Trials and CROs

## VENUE INFORMATION

Sheraton Philadelphia University City Hotel  
3549 Chestnut Street  
Philadelphia, PA 19104

To make reservations, please call 1-888-627-7071 and request the negotiated rate for ExL's March Meetings. The group rate is available until March 12, 2018. Please book your room early, as rooms available at this rate are limited.

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## SPONSORSHIP AND EXHIBITION OPPORTUNITIES

Do you want to spread the word about your organization's solutions and services to potential clients attending this event? Take advantage of the opportunity to exhibit, underwrite an educational session, host a networking event or distribute promotional items to attendees. ExL Events will work closely with you to customize a package that will suit all of your needs. To learn more about these opportunities, please contact **Andrew Sinetar**, Managing Director — Strategic Business Development, at **212-400-6237** or **asinetar@exlevents.com**.

## EXL EVENTS' TESTIMONIALS

"Very informative, relative for my current job to gain understanding of this area of PV."

— Local Safety Officer, **UCB**

"The event went beyond expectation. Impressed about new ideas about approaches/best practices."

— Executive Director, **RETROPHIN, INC.**

TO REGISTER, CALL 1-866-207-6528 OR VISIT [WWW.EXLEVENTS.COM/PV](http://WWW.EXLEVENTS.COM/PV)

## 8:00 Registration and Continental Breakfast

## 8:45 Chairperson's Welcome and Opening Remarks

**Susan Welsh**, Chief Safety Officer, **CSL BEHRING**

## 9:00 Data Integrity for PV in Preparation for Audits/Inspections

- Translate GMP DI terms into GVP terms for a comparable data integrity assessment
- Ensure system requirements are fully met and adequately documented

**Patrick Hoegen**, Associate Director, PV Quality and Compliance, **ALKERMES, INC.**

## 9:45 CASE STUDY: Allergan Audit/Inspection Readiness Program

- Self-Audit (Self-Inspection Process)
- Analyze regulatory intelligence
- Audits vs. inspections readiness tools and the process including a global perspective working with the affiliates
- Discuss overcoming challenges within your inspection readiness program

**Rena Pandit**, Director, Inspection Readiness, Global Patient Safety and Epidemiology (GPSE), **ALLERGAN**

## 10:30 Networking Break

## 11:00 CASE STUDY: Pharmacovigilance Exchange Through Pfizer's PvX

- Explore how a web-based platform can replace the existing legacy PVA database and manage the PVA portfolio in a more advanced way
- Full breakdown of the information within the PVA, including ICSR exchange, RMPs, Aggregate Reports, Labeling (local and reference product information), Literature Searches (global and local), Safety Monitoring, actions taken for safety reasons, etc.
- Provision of various abilities for data mining, portfolio management, and various metrics
- Identify PVA responsibilities for individual partners and a single product across the PVA portfolio
- Compliance with the exchange of PVA deliverables with the partners is also tracked in PvX, allowing for the development and collection of metrics

**Boris Videlov**, Head PV Licensing, **PFIZER**

## 11:45 Ensure Inspection Readiness Through Mock Inspections

- Build a Pharmacovigilance inspection readiness team to conduct mock inspections
- Vet and develop tools and metrics that correlate with regulatory expectations
- Determine type(s) of interventions needed
- Examine strategies and rationale for involving vendors in mock inspections
- Utilize audits to determine if there are any underlying systemic issues
- Review CAPA documentation to ensure inspection readiness

**Deanna Montes de Oca**, Associate Director, PV Operations Clinical Safety and Pharmacovigilance, **OTSUKA**

## 12:30 Luncheon

## 1:30 Technological Advancements and Their Impact on Data Management

- Discuss the introduction of artificial intelligence in pharmacovigilance
- Contrast between automation and artificial intelligence
- Analyze the emergence of social media and its impact on safety processes
- Understand the latest tools and technology used in PV systems

**Sameer Thapar**, Assistant Professor, Drug Safety and PV, **RUTGERS UNIVERSITY**

## 2:15 Artificial Intelligence (AI) and Robotic Process Automation (RPA) Applications in Pharmacovigilance (PV)

- RPA and AI implementation in audit, inspection and reporting in product safety and PV area
- How to efficiently handle the increasing regulatory burden using RPA/AI techniques
- How to leverage AI and advanced data analytics for effective PV strategies
- Success strategies to adopt and pitfalls to avoid in implementing emerging technologies

**Ram Josyula**, Master Black Belt Coach and AI Consultant, **BRISTOL-MYERS SQUIBB**

## 3:00 Networking Break

## 3:45 Pharmacovigilance (PV) Audits Through the Perspective of an Auditor and Auditee

- Practical considerations to prepare for a PV audit
- Understand the Auditor Perspective — considering a career in PV auditing
- Recent hot topics in PV audits

**Marissa Fernandez**, Pharmacovigilance Manager, **BAXTER HEALTH CORPORATION**

## 4:30 Successful Partner Change Management During Multiple Ongoing Development Programs — Best Practices and Lessons Learned

- Understand internal and external resource needs in a rapidly changing environment
- Establish good pharmacovigilance standards, requirements, processes, and procedures
- When and how to make the decision to change vendors and how to manage successfully
- Reflect and learn from the past to improve, grow, and define a mixed model global pharmacovigilance team

**Kevin P. Malobisky**, Senior Vice President Regulatory, Quality, and Pharmacovigilance, **KARYOPHARM THERAPEUTICS**

## 5:15 End of Day One

### EXL EVENTS' TESTIMONIALS

"I was pleasantly surprised with the usefulness of information presented over the two days."  
— Director, Promotion Compliance, **OTSUKA PHARMACEUTICALS**

## 8:15 Registration and Continental Breakfast

## 9:00 Chairperson's Recap of Day One

**Susan Welsh**, Chief Safety Officer, **CSL BEHRING**

## 9:15 Pharmacovigilance System Inspections

- Improve PV system element ownership
- Discuss the different types of PV system inspections
- Prioritize PV system inspection support
- Utilize inspection management
- Ensure inspection readiness
- Overcome PV system legislation updates
- Discuss regulatory agency trends
- Understand the consequences of poor inspections

**Raj Bhogal**, Regulatory Inspection Lead, Safety and International R&D Quality Assurance and Compliance, **SHIRE**

## 10:00 Support PV Inspections Activities That Come in Through the GMP Door

- Ensure proper connectivity between PV and Site QA functions
- Ensure well defined roles for support of inspections across your enterprise
- Establish rules of the road for responding to inspector inquiries

**Richard Wolf**, Senior Director Regions and Pv Operations, Global Clinical Safety and Pharmacovigilance, **CSL BEHRING**

## 10:45 Networking Break

## 11:15 Company Culture and the Impact on Pharmacovigilance Audit and Inspections

- Why the culture affects audits and inspections
- What type of culture supports audits and inspections
- How to create a culture that seamlessly adapts to audits and inspections?

**Suzanne Elliot**, Director (Head), US Medical Compliance, **BOEHRINGER INGELHEIM**

## 12:00 Oversight and Management of a Global PV Network

- Explore Global PV compliance through oversight and management of a PV Network of staff responsible for performing local PV activities in every country/region where products are marketed. These PV-responsible staff could consist of contractors, distributors, external partners or company regional employees.
- Analyze the importance that this vast PV network has product knowledge, local language skills, awareness of cultural sensitivities and relevant PV regulatory knowledge.
- Ensure effective and appropriate oversight across this PV network by managing yearly PV training, exchange of adverse events reports and assist with inspection and audit readiness.

**Paula Engle**, Head of Global PV Compliance, Training and PV Network, **GE HEALTHCARE**

## 12:45 Luncheon

## 1:45 CASE STUDY: Pharmacovigilance Business Partner Audit Program

- Develop an overall business partner PV audit strategy
- Use a risk-based approach to define a business partners audit program
- Identifying and categorizing your audit pool
- Analyze the assessment and resulting audit plan
- Discuss the resources needed to perform audits
- Incorporate alternatives to control risk, such as use of surveys

**John Elzer**, Associate Director, Audit and Inspection Readiness, PV Quality, **SANOFI-AVENTIS**

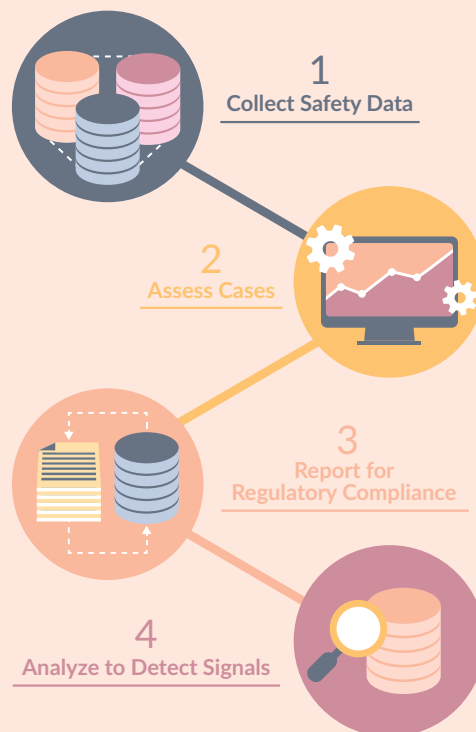
## 2:30 Science and Art of Preparing Efficient CAPAs in Pharmacovigilance

- Determine manner in which CAPAs are written and implemented reflects the Quality Systems of the company
- Implement root Cause Analysis (RCA) and subsequent efforts implemented for improving the systems are key to the success of efficient pharmacovigilance systems focusing on patient safety
- Focus on the importance of RCA, preparation, implementation, and evaluating the effectiveness of CAPA.


**Deepa Arora**, Vice President – Pharmacovigilance and Global Head – Drug Safety and Risk Management, **LUPIN LIMITED**


## 3:15 Conference Concludes

## FLOW OF SAFETY INFORMATION




# Ways to Register

 **Phone:** 866-207-6528

 **Fax:** 888-221-6750

 **Online:** [exlevents.com/PV](http://exlevents.com/PV)

 **Mail:** ExL Events  
494 8th Ave, Fourth Floor  
New York, NY 10001

 **Email:** [registration@exlevents.com](mailto:registration@exlevents.com)

## REGISTRATIONS FEES

**Early Bird Pricing**  
**\$1,895**

Register by Friday, February 9, 2018

**Standard Pricing**  
**\$2,095**

Register After Friday, February 9, 2018

**Onsite Pricing**  
**\$2,195**

## GROUP DISCOUNT PROGRAM

*Offers may not be combined. Early Bird rates do not apply. To find out more about how you can take advantage of these group discounts, please call 866-207-6528.*

**Save 25%**

### PER PERSON WHEN REGISTERING FOUR

For every three simultaneous registrations from your company, you will receive a fourth complimentary registration to the program (must register four at one time). This is a savings of 25% per person.

**Save 15%**

### PER PERSON WHEN REGISTERING THREE

Can only send three? You can still save 15% on every registration.

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**TECHNOLOGY NETWORKS**

## QUESTIONS? COMMENTS?

Do you have a question or comment that you would like addressed at this event? Would you like to get involved as a speaker or discussion leader? Please contact Conference Production Director, Bianca Dux at [bdux@exlevents.com](mailto:bdux@exlevents.com).

**TERMS AND CONDITIONS:** By registering for an ExL Events ("ExL") event, you agree to the following set of terms and conditions listed below:

**REGISTRATION FEE:** The fee includes the conference, all program materials, and designated continental breakfasts, lunches and refreshments.

**PAYMENT:** Make checks payable to ExL Events and write [C926] on your check. You may also use Visa, MasterCard, Discover or American Express. Payments must be received in full by the conference date. Any discount applied cannot be combined with any other offer and must be paid in full at the time of order. Parties must be employed by the same organization and register simultaneously to realize group discount pricing options.

\*\*Please Note: There will be an administrative charge of \$300 to substitute, exchange and/or replace attendance badges with a colleague within five business days of any ExL conference.\*\*

**CANCELLATION AND REFUND POLICY:** If you cancel your registration for an upcoming ExL event, the following policies apply, derived from the Start Date of the event:

- Four weeks or more: A full refund (minus a \$295 processing fee) or a voucher to another ExL event valid for 12 months from the voucher issue date.
- Less than four weeks: A voucher to another ExL event valid for 12 months from the voucher issue date.
- Five days or less: A voucher (minus a \$395 processing and documentation fee) to another ExL event valid for 12 months from the voucher issue date.

To receive a refund or voucher, please email [cancel@exlevents.com](mailto:cancel@exlevents.com) or fax your request to 888-221-6750.

**CREDIT VOUCHERS:** Credit vouchers are valid for 12 months from date of issue. Credit vouchers are valid toward one (1) ExL event of equal or lesser value. If the full amount of said voucher is not used at time of registration, any remaining balance is not applicable now or in the future. Once a credit voucher has been applied toward a future event, changes cannot be made. In the event of cancellation on the attendees' behalf, the credit voucher will no longer be valid.

ExL Events does not and is not obligated to provide a credit voucher to registered attendee(s) who do not attend the event they registered for unless written notice of intent to cancel is received and confirmed prior to the commencement of the event.

**SUBSTITUTION CHARGES:** There will be an administrative charge of \$300 to substitute, exchange and/or replace attendee badges with a colleague occurring within five business days of the conference.

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ExL Events' liability is limited to the conference registration fee in the event of a cancellation and does not include changes in program date, content, speakers and/or venue.

\*The opinions of ExL's conference speakers do not necessarily reflect those of the companies they represent, nor ExL Events.

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